**INTERVIEW GUIDE:** CARERS OF MALNOURISHED CHILDREN (BENEFICIARIES OF CMAM PROGRAMME)

<table>
<thead>
<tr>
<th>No. people interviewed</th>
<th>out of which</th>
<th>women and</th>
<th>men</th>
<th>Ethnic group:</th>
<th>Date:</th>
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<th>District: [xxx]</th>
<th>Health zone:</th>
<th>Village:</th>
<th>Team:</th>
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**AWARENESS OF CMAM PROGRAMME**

- How did you hear about CMAM programme?
- What did you hear?
- Do you hear about CMAM programme often? How often?
- Why did you decide to come to the health centre?

If child’s illness is mentioned:
- When did you notice that your child is ill?
- What symptoms /problems did you notice?
- Was your child measured at home?

If yes:
- Who measured him? How? What was said?
- After what time did you decide to come to the health centre?

If more than **two** weeks:
- Why did you wait so long?
- Since when have you been in the programme?
- Have you noticed a difference in the condition of your child?
- What difference?

**Decision-making**

- Did someone encourage you to go to the health centre?

If yes:
- Who encouraged you?
- Does this person encourage you to continue the treatment? Why?
- Does this person accompany you to the health centre?

If not, would you like to be accompanied? Why?

**AWARENESS OF MALNUTRITION**

- Do you know causes of your child’s condition?
  - If yes, what are they?
  - Do you know effects of this condition?
  - If yes, what are they?
  - Do you think that it’s a disease like any other? Why? Why not?
### How did you try to treat this condition before going to the health centre?
- Which words do people use to describe it?
- Does the health centre staff use the same words?

If not, what words do they use?
- Did the health centre staff explain your child’s condition?

If yes:
- What did they tell you?

### QUALITY OF CMAM PROGRAMME

- How long do you have to wait before being served? Why?
- What do you do while waiting? Is it comfortable?
- How much time do you spend with the nurse during the consultation?
- Is he/she kind? Why? Why not?
- What does the health centre staff give you to treat the disease?
- Did they explain the reason for this treatment?
- Have you always received a complete ration?

If not, why not? How many times?
- Did the health centre staff explain how to use it?

If yes, do you observe their instructions?
- Does your child like to eat it?
- Does/did he/she display any symptoms after eating it?

If yes, what symptoms?
- Do you continue the treatment?
- Have you tasted the product?
- Do you share it with other family members? Why?
- What is an approximate duration of the treatment?
- Will you continue the treatment until your child fully recovers? Why? Why not?

### APPRECIATION OF CMAM PROGRAMME

- What do you think of CMAM programme (+/-)? Why?
- Will you refer other children in your community? Why? Why not?

If positive answer given:
- Have you already referred other children in your community?
  - When? Why?
- What would you change to improve the quality of the programme?
- Is it easy to get to the health centre?

If not, what makes it difficult?
- What means of transport do you use?
- What is the price of the journey there and back?
- How long does it take you?
- Who takes care of your children during your absence?

**COVERAGE / REJECTIONS / DEFAULTING**

- Do you know other children in your community who need the treatment?
  If yes, why aren’t they in the programme?
  - Are these children or their parents stigmatised by any community members? Why?
  - Do you know about any children being rejected? Why?
  - Do you know about any children abandoning the treatment? Why?
  - How could we motivate them to return?