INTERVIEW GUIDE: COMMUNITY HEALTH WORKERS

No. people interviewed  out of which women and men Ethnic group: Date: 

District: [xxx] Health zone: Village: Team: 

PERSONAL PROFILE

- What is your role in the community?
- Since when have you been working in your role?
- How do you feel in your role? Why?
- Have you been trained?
  If yes, when? How many times?
    - Are you satisfied with the level of training? Why? Why not?
    - Are you supervised?
  If yes, by whom? How? How often?
    - Do you collaborate with other community health workers?
  If yes, how? Why? How often?
    - Do you collaborate with other community members and/or health centre personnel?
  If yes, how? Why? How often?

Sensitisation

- Do you organise sensitisation sessions in your community?
  If yes, how & how often do you organise them?
    - What tools do you have at your disposal?
    - Who do you target in your sensitisation sessions? Why?
    - What other people should be targeted by your sensitisation sessions? Why? Why don’t you target them?
    - What other people should actively participate in the sensitisation of the community? Why?
    - How should sensitisation reinforced? Why?

Screening

- Do you screen malnourished children?
  If yes, how & how often do you organise this activity?
    - What tools do you have at your disposal?
    - How do you refer children to the health centre?
    - Do health centres accept your referrals?

\(^1\) group, door-to-door, etc.
If not, why not?
- Who follows up on referred children? How often?
If no follow up is done, explain.
- Are there many children in your community who benefit from CMAM programme?
- Do you know other children in your community who need the treatment?
If yes, why aren’t they in the programme?
- Do you know children who abandoned the treatment?
If yes, why? How could we motivate them to return?
- Who follows up on defaulting children? How often?
If no follow up is done, explain.

Decision-making & refusal of treatment
- Which family member do you talk to if a child needs to be referred to a health centre?
- Who makes a decision following your recommendation?
- Do both parents accept?
If not, why do they refuse? How could we avoid these situations?
- Do you sensitise parents on their child’s condition?
If yes, what kind of information do you share?

CHILDHOOD DISEASES & MALNUTRITION

- What are main challenges in your community?
- Do they have impact on the health of the community?
If yes, explain.
- Which childhood diseases are most frequent in your community?
- In which months are they prevalent?
- What therapeutic itineraries are available to treat them? Which are most frequent? Why?

Malnutrition
- Which local terms depicting the malnutrition are used in your community?
- How is it perceived? Why?
- Is it a ‘new’ disease?
If yes, since when? Why do you think it appeared in your community?
- How do community members describe its symptoms?
- Do community members understand its causes?
If yes, how do they describe them?
- Do community members understand its effects?
If yes, how do they describe them?
- Which therapeutic itineraries are available in your community to treat the malnutrition? Which are most frequent? Why?
- Do you think that this condition is stigmatised? Why?
- How does this stigmatisation mark people’s behaviour or community relationships?

### PERCEPTION OF CMAM PROGRAMME

- What do you think of CMAM programme?
- What are its strengths/weaknesses?
- What would you change to improve its quality?
- How is it perceived in the community? Why?
- Are there any obstacles/barriers for the use of this service?
- If yes, explain.