HEALTH CENTER OBSERVATIONS

NB: Please refrain from intervening while observing the work at the health centre. It is allowed to ask certain questions but you should not interfere or correct their work in any way before you finish and document your observations.

OBSERVATION OF CARE

- Reception, atmosphere at the health centre, behaviour and attitude of health personnel
- Communication with carers / information shared with beneficiaries
- Waiting time / time dedicate to medical consultation
- Quality of anthropometric measures

OBSERVATION OF REGISTERS & MONITORING SHEETS

- Storage and maintenance of registers, monitoring sheets and other material
- Filling of registers & monitoring sheets, respect of admission criteria, calculation of z-score/ weight upon release, note of defaulting and its causes